

## Governing Body in Public

25 May 2021

### You Said We Did Report

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### Information

Please state which strategic objective and / or enabler this paper relates to?

*Mark all that apply*

#### Strategic objectives:

<input checked="" type="checkbox"/>	Every child has a strong, healthy start in life: from maternal health, through the first thousand days to reaching adulthood.
<input checked="" type="checkbox"/>	People are supported to engage with and manage their health and wellbeing.
<input checked="" type="checkbox"/>	People age well, with proactive interventions to stay healthy, independent and active as long as possible.
<input checked="" type="checkbox"/>	We work together to build the economy and support sustainable growth.
<input checked="" type="checkbox"/>	In everything we do we promote equalities in the health and wellbeing of our population.

#### Enablers:

Data and Digital <input type="checkbox"/>	Workforce <input type="checkbox"/>	Ways of working <input checked="" type="checkbox"/>	Estates <input type="checkbox"/>
Communications <input checked="" type="checkbox"/>	Finance <input type="checkbox"/>	Operational and Clinical Excellence <input type="checkbox"/>	Governance and Compliance <input checked="" type="checkbox"/>
Other <input type="checkbox"/> <i>(please advise):</i>			

How will / does this work help to address inequalities?

N/A

Which activity does this paper relate to?	<p>This paper provides an update on how we are involving local people in work being undertaken across BLMK to improve the health and wellbeing of our population. Specifically, our plans to embed a co-production approach and continual conversation to inform our work.</p> <p>The Governing Body is asked to consider and discuss.</p>		
How?	N/A		
What are the members being asked to do? <i>Mark one box only</i>	Decision or Approval <input type="checkbox"/>	Information <input checked="" type="checkbox"/>	Discussion <input checked="" type="checkbox"/>
What are the financial implications?	N/A		
Set out the key risks and risk ratings	N/A		
Date to which the information this paper is based on was accurate	18 May 2021		

## Executive Summary

This paper provides an update on how we are involving local people in work being undertaken across BLMK to improve the health and wellbeing of our population. Specifically, our plans to embed a co-production approach and continual conversation with our residents to shape health and social care locally.

## Background

There has been extensive engagement with local communities during the pandemic and vaccination programme that has provided good foundations for the future. We want to build on this work and ensure that local voices and individual experiences have the opportunity to shape how we work locally and what we do.

Co-production is an effective way of achieving better outcomes and can help us to achieve our aims around reducing health inequalities. It is also a core value in the NHS and Local Government and therefore we want to embed it throughout our work. This is one of the ways that we want to ensure a continual conversation with our communities as set out in our communications and engagement strategy.

We have recently involved our public in conversations relating to the BLMK strategic priorities and their views, along with other stakeholders have already helped to shape and develop our priorities. We have agreed that co-production is an important part of the development and delivery of ICS work and will continue to work with this group and others. We are mindful that there are many excellent examples and existing good practice in BLMK of co-production, for example in mental health, maternity services and children and adult services.

To support this we are looking to agree principles of co-production, so that we can ensure consistency of approach across the system.

## What have we done so far

- A series of events have been held with residents from across BLMK to share our priorities and ask for their opinions on what we can do to shape them;
- Meetings with residents have been well received, attracting groups of 20 and more people who have been active in shaping our priorities.
- Recently, the group helped to shape the principles of co-production and shared their views on how this could be delivered across BLMK.

### *Our definition of co-production*

- Co-production is a mutually beneficial relationship where professionals and residents have an **equal share of the power, knowledge, resources and voice to influence** the way that services are designed commissioned and delivered in order to improve the quality of life for people and communities.

### *DRAFT Guiding Principles – developed with local people*

- Co-produce with **honesty**
- Ensure appropriate **resources** to facilitate residents' involvement
- Ensure appropriate **training** to build professional and residents' knowledge, skills and confidence
- Work strategically to ensure **diverse representation** from our communities in co-production

- Ensure a **cycle** of feedback and continuous engagement
- Commit to listening to **all** voices

### **Proposed approach moving forward**

- We want to **strengthen and build** on what is already happening across the system, given the co-production groups already in place;
- We want to make sure we are **genuinely co-producing**, in line with our definition – by incorporating a **wide group of people**, including VCSE and co-designing directly with people based on their own experiences;
- We want to make sure we are **co-producing the next stages of work on the strategic priorities**, including in how we reduce inequalities and make people’s voices heard, so we can make a real impact;
- We are proposing creating **communities of interest**, or groups of interested residents, across the strategic priorities

### **Next steps**

Involving patients and residents on how we design and deliver services will require cultural and behavioural buy in from staff and the public and we will be looking to work with existing patient, community and faith groups e.g. Young Voices of Luton, and establish groups where there are gaps that are inclusive and representative of our local communities.

As set out in the AO report, we have proposed the following ICS Value on co-production:

“We work with people and communities as equal partners to achieve better outcomes”

Our Supporting Behaviours:

“We listen and respond to our partners and community”

“We support our partners to shape services around the needs of our local communities”

“We involve people and communities in decision-making”

We will be developing our proposal, principles and action plan over the coming months and will provide a quarterly update on activity that has been undertaken and a ‘You said, We did it together’ summary for sharing that will reflect the involvement and input of local people in our planning and decision- making.

Our staff will be a key part of this next stage development as we look to train them in this approach and support them to do this work as part of an ongoing conversation. We will also be looking at how we ensure equity and representation as part of our co-production approach.

### **Recommendation**

The Governing Body is asked to consider and discuss our plans to embed a co-production approach and continual conversation to inform our work.

Separately (AO Report) we are seeking approval on the additional ICS value of Co-production.